



GOALS AND OBJECTIVES: 2009 BIENNIUM

HEALTH CARE AND BENEFITS GOALS

Goal 1: Maintain financial stability of the state employee health benefits fund.

Objective 1: Maintain sufficient reserves in the state employee health benefit fund to cover the incurred but not reported claims costs during each year of the 2009 biennium.

Objective 2: Maintain sufficient reserves to cover a minimum of two months total operating costs, in excess of incurred but not reported claims costs each year of the 2009 biennium.

Goal 2: Provide excellent customer service response to members of the state employee health benefits fund.

Objective 1: Respond to member, public, and customer inquiries within 2 business days.

Objective 2: Enhance member communication and self-service tools to permit easier access to information about benefit plans and individual benefit status.

WORKERS' COMPENSATION MANAGEMENT GOALS

Goal 1: Reduce the number of work-time loss injury claims among employees by 50% during the 2009 biennium.

Objective 1: Establish effective safety and injury prevention strategies within state government to reduce the incident of work related injuries.

Objective 2: Establish an early-return-to-work program for all of state government to assist employees in returning to meaningful employment.

Updated November 1, 2006